



All Weather Windows Glass Standard Warranty Terms and Conditions

All Weather Windows Glass provides a standard warranty for (5) years on our insulated glass sealed units against material and workmanship. Should there be obstruction in the vision area from the accumulation of moisture or staining on the interior glass surface (between the panes) caused exclusively from the failure of the hermetic seal during this period of five years from the date of manufacture of the unit All Weather Windows Glass will within a reasonable time, supply a replacement unit via the original terms of the order. Should the product no longer be available, a suitable replacement, in the sole opinion of All Weather Windows Glass, will be provided. This warranty will also apply to deterioration resulting in obstructions to the vision area of Low E and/or Coated products for a period of five (5) years.

In gas-filled units, All Weather Windows Glass will warrant that the insulating properties of the unit will not be significantly diminished during the Warranty Period applicable to the Unit and that the permeation of the gas will be within normal industry standards.

This warranty shall apply to any Unit that is used for conventional vertical glazing in vision applications. This Warranty is given to the original purchaser and is only for Units installed in Canada. All claims under this Warranty must be made in writing and accompanied by proof of purchase.

Note: Under certain conditions All Weather Windows Glass may provide for a warranty period of 10 years. In such cases the 10-year warranty shall be clearly noted at the bottom of this page.

Conditions, Exclusions and Limitations

All Weather Windows Glass reserves the right to determine to its reasonable satisfaction, that obstruction of vision in a Unit has taken place and confirm there is a defect in the material or workmanship. Any replacement Unit delivered pursuant to this Warranty is warranted by All Weather Windows Glass only to the expiration of the Warranty Period for the original Unit.

This Warranty shall be void in each of the following circumstances:

- If the glass fractures or breaks from any cause, or if seal failure is caused by such fracturing or breakage.
- If the unit is installed in conjunction with thermal drapes or similar devices, blinds, or other window shading devices.
- If any film, sign, or similar device is applied to any surface of the Unit unless such is applied by All Weather Windows Glass

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- If the Unit is damaged by improper shipping, handling, or storage, or strain caused by movement of the framing or building, or if the Unit is not installed in accordance with the recommendations made by the Insulated Glass Manufacturers Association of Canada (IGMAC).
- If there is a material change in the structure in which the unit was originally installed thereby changing the interior environment or the structure, or, if the Unit is used in watercraft, land vehicles, trailers, swimming pool enclosures, saunas, greenhouses, zoos, solar collectors or any installation where the unit is subject to mechanical stress, heat or humidity that is in excess of the conditions normally experienced in conventional applications.
- If the Unit is subject to unusual treatment, conditions or exposure including but not limited to spattering from welding, grinding, sandblasting or other sub-trade work, or if the Unit is damaged by wind-borne debris or otherwise subjected to abnormal weather and environment conditions including but not limited to acid rain.
- If the Unit, or the area surrounding the unit, is subject to improper cleaning including but not limited to abrasive cleaners, stiff brushes, sharp objects, strong alkalis, acids or other chemicals or cleaning materials which do not comply with National Standard of Canada CAN2-2.55-M85, Glass Cleaners.
- If the glazing cavity does not provide effective drainage and water accumulation occurs.
- If the original invoice for the product has not been paid.

All Weather Windows Glass shall not be liable under this Warranty for personal injury, loss, claims, property damage, or labor, material, or other costs (whether special or consequential or otherwise) howsoever caused or arising and whether direct or indirect.

All Weather Windows Glass shall not be liable for any incurred costs or damages resulting from a failed or defective product.

This warranty is limited to the original selling price of the product supplied. All Weather Windows Glass is not responsible for determining the suitability for use of products purchased, it is the sole responsibility of the purchaser to determine the suitability of the products purchased.

No representative, dealer, distributor, contractor, or installer has the authority to alter or change any warranty, or technical specification, either verbally or in writing.